

November, 10, 2000

Alyssa Poirier
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Re Michael Ballard

To whom it will concern:

As a former student of Michael Ballard, I found his classes to be thought provoking, highly interactive and his lesson material very useful. His programs were meaningful and beneficial for both the classroom and the "real world" upon graduation.

I'd recommend you give strong consideration to Michael for any position that requires someone who is dedicated to the success of their adult students both during and after any program he is involved in.

Sincerely,



Alyssa Poirier, MCP+I
Network Administrator
CityXpress.com Corp.