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March 10, 1993.

Mr. Michael Ballard,  
Metamorphosis,  
R.R. 1,  
County Road 19,  
Stirling, Ontario.  
K0K 3E0

Dear Michael:

Thank you for the wonderful presentation "Humour, Stress, Change and You!"

Not only did you give us abundant information which we could take home and practice, your dynamic ways of presenting your views are unique, effective, and significantly different from other speakers. We are touched by the sharing of your own experiences and how you have handled your challenges.

As you will see from the enclosed evaluation summary, you received rave reviews from the audience.

We hope to be able to attend another one of your workshops in the future.

Sincerely,

*Susan & Maureen*

Susan Dodsley &  
Maureen Smart  
Clerical Education Committee