

 **ontario nursing home association**

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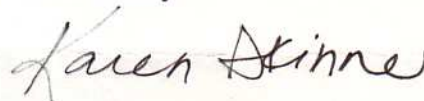
Mr. Michael Ballard  
R.R. #1  
County Road 19  
Stirling, Ontario  
K0K 3E0

Dear Michael:

On behalf of the ONHA's Professional Advisory Council, (PAC) I would like to commend you on the excellent job you did for us at our regional education workshops over the past year. As the evaluation forms reflect the members thoroughly enjoyed your seminar on "Life At Its Fullest". The content of the workshop was certainly valuable and your presentation style was very effective.

I am sure the members of the PAC have greatly benefitted from your efforts and I look forward to working with you again this year on your "Team Building" series. It is not often that the PAC chooses the same speaker two years running. Congratulations.

Yours truly



Karen Skinner  
Director of Special Services

KS/ar

