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Dear Michael,

A sincere thank you for all of your help and encouragement over the past year. The training you provided in effective communication skills, dealing with difficult people, interview skills and job search, and general encouragement was essential to my successful completion of the MCSD course at Loyalist, and to launching a new career.

Your True Colours® seminar was particularly valuable to me. My new position requires that I identify different learning and personality styles on a daily basis. I use what I learned in True Colours® everyday, with my own students and the staff at Novatech.

Now that I am an instructor, I see the inherent lack of time and commitment to teaching people the communication skills they need to succeed in their new careers. People struggle with anxiety and self-doubt when faced with marketing their skills to potential employers. Your program gave us real tools to apply to our job search, resume development, and interview skills. Your encouragement was invaluable.

Thanks so much for your commitment to everyone's success.

Thank you,



Elizabeth Kenney-Zaharopoulos BA MCSD  
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