

62 Peard Road
Toronto ON Canada M4B 1T9

January 5, 2005

Michael Ballard
The Centre for Resiliency
303-640 Sheppard Avenue East
Toronto ON Canada M2K 1B8

Dear Michael,

I recently had the pleasure of reviewing Bill Harley and Peter Alsop's In The Hospital program. As an Early Childhood Educator with 7 years of experience running a home-based daycare, I feel this program would be beneficial in preparing a family for a hospital stay or any long-term illness. Music is a wonderful way to approach any difficult subject and the songs and stories featured on the CD help to answer, in a non-threatening manner, some of the questions children may have. The accompanying guide offers many good suggestions for parents and I feel that, especially in the case of my own three children, this would be helpful to all members of the family, even those not directly affected.

Best of luck,

A handwritten signature in cursive script that reads "Catherine Ivanoff". The signature is written in dark ink and is positioned below the "Best of luck," text.

Catherine Ivanoff
E.C.E. Dpm.