

December 21, 2004

Michael Ballard  
The Centre for Resiliency  
303-640 Sheppard Avenue East  
Toronto ON Canada M2K 1B8

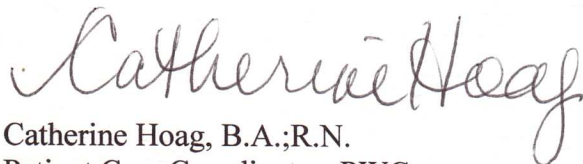
Dear Michael,

I recently reviewed both the CD and accompanying booklet, "In the Hospital", by Peter Alsop and Bill Harley. I found this guide to be insightful for parents and reassuring for children. It could help to open up difficult conversations about many aspects of a procedure, hospitalization or disease, while allowing the child to feel he or she is not alone in their concerns. In particular, I found the song, "If It Doesn't Have Me", heartwarming as it addresses a very distinct concern children have when separated from family and/or familiar surroundings.

Having worked for 16 years as an RN, including in an emergency department and out-patients' clinic which saw its share of children, I feel this guide would also serve nurses and doctors well as a means by which to approach issues, with children and their parents, from a child's perspective.

I wish you well in this project.

Sincerely,



Catherine Hoag, B.A.;R.N.  
Patient Care Coordinator, PWC  
Toronto East General Hospital