



April 11, 2005

Dear Michael,

Thank you so much for offering me the opportunity to review Peter Alsop and Bill Harley's In The Hospital Program.

I was very impressed with the material. I actually enjoyed the CD, listening to it in the car on the way to work. The story was entertaining and the music was catchy. I can definitely envision a child enjoying it and benefiting from the story as a way to calm themselves and understand a lot more about what is happening around them in the hospital environment. It has to be extremely frightening for a child to have to allow strangers to touch them, do uncomfortable procedures to them and sleep in a large and scary place. Anything that can help young patients grasp the benefits of hospitalization and why little people have to stay there is a positive educational device in my opinion.

The stories and songs also reinforced in me the need to deal very carefully and slowly with children in the emergency department. As professionals we are always working at top speed trying to care for so many needy people at the same time. It is so easy to forget that little patients have no understanding of why medical personnel do the things they do. We definitely need to remember to slow the pace, explain, explain, explain in "little" language and be gentle and friendly. The CD and book helped reinforce this caring concept in me.

Best of luck with your project. I hope to see it in my hospital soon.

Kindest regards,

Kelly Calderone RN

**Kelly Calderone RN
Emergency Department,
The Scarborough Hospital, Grace Division**

Grace Division
3030 Birchmount Road
Scarborough, Ontario
M1W 3W3
Tel (416) 495-2400
Fax (416) 495-2631
Web Site TSH.to

General Division
3050 Lawrence Avenue East
Scarborough, Ontario
M1P 2V5
Tel (416) 438-2911
Fax (416) 431-8204
Web Site TSH.to