

# BIDS

business & industry development services

## DURHAM COLLEGE SKILLS TRAINING CENTRE

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Re: Mr. Michael Ballard  
The Center For Renewal

Nov. 3, 2000

To Whom It May Concern

It is my pleasure to be acknowledging the many contributions of Mr. Ballard to the Microsoft Certified Systems Engineer program here at Durham College of Applied Arts. As a contributing member of the Microsoft program team, Mr. Ballard was an invaluable source of information and a driving force of personal growth to the staff and the students he instructed here at the college. It is my opinion that the efforts of Mr. Ballard and his team have directly resulted in many of our students finding themselves in very successful and rewarding careers today. The Microsoft program continues to thrive here at Durham College and we look forward to having The Center For Renewal team here to assist us and our students in their endeavors.

Sincerely,



Gary Graham, MCSE, MCT  
Microsoft Program Manager  
Durham College, Whitby



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