

November 4, 2004

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Hello Michael:

I just want to thank you for yesterday's presentation, a job very well done! The participant's comments and the evaluation sheets all reflect 100% positive comments, as do the ratings for content, delivery and usefulness of materials.

Comments from them included:

- | | |
|-----------------------------------|-------------------------------|
| -easy to use material | -superb presentation |
| -very easy to relate to presenter | -practical to use materials |
| -wonderful presenter | -great use of humour |
| -knowledgeable presenter | -easy to understand materials |

Your ratings back up these comments:

	5-Wow	4-Exceeded Expectations	3-Met Expectations	2-Did not meet Expectations	1-Disappointed
Rating:	5	4	3	2	1
Content:	43%	38%	19%	0	0
Speaker:	57%	38%	5%	0	0

The participants really appreciated how you made the materials easy to understand and apply. I will be preparing the up-coming schedule for seminars and would like to speak with you, regarding your availability for some possible dates to work with Enterprise Toronto again.

Once again, thanks Michael for an exceptional presentation.

Regards,

Jack David
Small Business Advisor
Enterprise Toronto

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